



Tower Hill
Insurance

Tomorrows



Tower Hill Insurance

To protect your castle, look to the tower.

How do you protect the things that are important when you can't see what's coming? For centuries, towers have offered a view from above, a way to see approaching dangers, allowing people to be better prepared. For over 35 years, Tower Hill Insurance has helped Floridians prepare, endure and rebuild. When they find themselves in need, our agents and employees are there, and our customers trust us to protect the future they've worked hard to build. Whatever tomorrow brings, your dreams are safe with us.

Our Products

Tower Hill Insurance serves the state of Florida with homeowners, mobile homeowners, dwelling fire, condominium, renters, and flood coverage, all marketed exclusively through our network of more than 500 independent insurance agencies. While our mission is to provide the best possible coverage, theirs is to make sure that every policyholder receives the insurance they need to live with confidence.

Our Commitment

Every policy we write, every claim we receive, every phone call we answer and every decision we make will build trust, inspire confidence, and ensure the protection of all those who look to the tower.



Your Internet Insurance Resource

At www.thig.com, Tower Hill customers will find information about their coverage. Customers can log in with a policy number, make a payment online and view coverage details. In addition, there are also tips and information to help you prepare for hurricanes or other catastrophic events.

To Report a Claim

- When filing a claim, have your policy number handy and a phone number where you can be reached.
- For a property claim, call Tower Hill Claims at (800) 216-3711.
- For a flood claim under Tower Hill Preferred Insurance Company or Omega Insurance Company, contact National Flood Service at (800) 759-8656. If your policy is through Tower Hill Prime Insurance Company, call Torrent Flood at (877) 254-6819.
- Be sure to separate damaged and undamaged items, keeping a list of the damaged items and their value.
- A Homeowners' Inventory Checklist is available at the Florida Department of Financial Services website, <http://www.fldfs.com/Consumers/literature/HomeIvnChecklist.pdf>.

To Make a Payment

- Visit www.thig.com to make a payment online.
- Mail the payment coupon included with your premium invoice to: Tower Hill Insurance Group, Inc. P.O. Box 105230, Atlanta, GA 30348-5230

If paying by check or money order, please include the policyholder's name and policy number in the memo field to avoid processing delays.

Tower Hill Timeline

- 2007 • Partnered with Praetorian Specialty Insurance Company
- 2006 • Partnered with Hillcrest Insurance Company
- 2005 • Hurricanes Dennis, Katrina, Rita, and Wilma hit Florida
 - Assumed majority ownership of Omega Insurance Company
- 2004 • Hurricanes Charley, Frances, Jeanne, and Ivan hit Florida
 - Claims disaster recovery and support office established in Lexington, Kentucky
 - Tower Hill Select Insurance Company formed
- 2003 • Acquired DeSoto Prime Insurance Company, subsequently renamed Tower Hill Prime Insurance Company
- 2000 • Acquired Regency Insurance Company, subsequently renamed Tower Hill Preferred Insurance Company
- 1995 • Company renamed Tower Hill Insurance Group, Inc.
- 1992 • Hurricane Andrew hit Florida
- 1987 • Partnered with Omega Insurance Company
- 1980 • Corporate office moved to Gainesville, Florida
- 1972 • Founded by W.T. Shively in Miami, Florida as Mobile Home Insurance Associates



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Note: Please do not mail payments to the above address.

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