

Why TOWER HILL?

POWER

OF THE

PEOPLE

*Hundreds of Employees.
All here to help.*

Our employees are dedicated to preserving the same promise made to our first policyholders. With every policy we write, claim

we receive, phone call we answer, and decision we make, we will continue to build our customers' confidence and trust in our commitment to them.

"As an agent I have represented Tower Hill for over 10 years and I can say without a doubt they are the one of the most professional insurance companies I have ever dealt with. I could talk about their financial strength, reserves, etc. but it's their people that make a difference. Tower Hill seems to always do an incredible job of hiring fantastic people."



TOM B.,
Brady Insurance Group

Numbers at a Glance

nearly **400** employees with over **3,000** combined years of service!



GENNY C. with Tower Hill since 1983

"When I started with this company, there were only eight employees, and I have watched Tower Hill become one of the most highly ranked insurance companies in the state of Florida."

OUR HISTORY

Watching Over Florida Since 1972.

Tower Hill Insurance Group, today one of Florida's largest providers of residential property insurance, was founded in 1972. For more than 40 years, Tower Hill Insurance Group has been right here in Florida, protecting the Sunshine State's residents from fires, floods, hurricanes and whatever threats may arise.



As a Florida company, we understand the unique challenges of the region. Insurance companies have left the Florida marketplace after every hurricane season, while Tower Hill has continued to grow.

Tower Hill has served **1.7 Million** amazing customers since 1972!

Trusted.

Tower Hill's commitment to Florida's property owners has been unwavering throughout its more than 40-year history and continues today.



"Most of our customers renew their policies with Tower Hill because of our longevity in the insurance industry. They feel that we have weathered the storms and they can count on us to pay their claims."

CAPPIE P. with Tower Hill since 1992



Tower Hill is nationally ranked among the **top ten** insurance companies for claims satisfaction.

Claims is staffed by more people than any other department – nearly **1/4** of all employees – ready to serve our customers when they need it most!



CATASTROPHE RESPONSE

Strength Before, During, and After the Storm.

"We can't prevent the storms from coming. What we can do is ensure that we are fully prepared to handle thousands of claims from a technological, personnel, and financial standpoint so that we are ready to serve our customers no matter what happens."

BILL SHIVELY, Owner and CEO



Tower Hill has a dedicated force of **900** independent claims adjusters that it can deploy within **24 hours**. These independent adjusters are fully trained and must maintain certification annually.

Proven Experience.

\$2.2 Billion in total payouts during the 2004-2005 hurricane seasons!



Tower Hill has a back-up call center and claims unit with more than **40** employees in Lexington, KY.



24-hour Claims Response

800.342.3407

THE TOWER HILL ADVANTAGE

Why Insurance?

"Take an inventory of everything in your house, and imagine having to not only replace each of those items, but also replace the house you live in.... This would be devastating. Having the correct insurance coverage can give you peace of mind to get through a catastrophic loss."



JANICE G. with Tower Hill since 1995

"Tower Hill has been protecting Florida homes since 1972. That's a huge selling point when you're going up against other carriers that have only been in business for less than 10 years. Consumers enjoy competitive rates and knowing that a carrier provides stability. Tower Hill offers both of those features."

BRENT G., Key Palm Insurance

Policies that Offer Both Coverage and Choice.

With our network of independent insurance agencies representing Tower Hill, you're sure to find an agent near you who can recommend the coverage you need.

Tower Hill offers a range of policy types:



Homeowners



Manufactured Homeowners



Rental Property



Condominium



Renters



Flood



Commercial

We believe
YOUR HOME IS
YOUR CASTLE
regardless of the
square footage.

COMMUNITY PRESENCE

Making a Difference.

Tower Hill has a strong presence within the Gainesville community. As a regular contributor to charities, Tower Hill's presence is constantly growing.



"Tower Hill's participation with organizations like the United Way and most recently the Youth Sports Sponsorship Program, help make a positive impact in Gainesville and around the state."

KIM T. with Tower Hill since 1993

Why should you choose Tower Hill?

In partnership with local insurance agencies Tower Hill has been protecting homes in Florida since 1972. We have helped our customers weather every storm and rebuild after each one.

Whatever tomorrow brings,
your dreams are safe with us.



Tower Hill
Insurance

To be sure you're ready for the unexpected, contact your insurance agent today!
P.O. Box 147018 Gainesville, FL 32614 | THIG.com | 800.342.3407



Look to the Tower.®