Resources

Tower Hill Insurance

AMERICAN RED CROSS

The American Red Cross responds to disasters and emergencies. To find an open shelter near you or contact your local Red Cross Chapter, visit https://www.redcross.org/find-your-local-chapter.html or call 1.800.RED.CROSS (1-800-733-2767) Red Cross also offers a free emergency app, which is available on Google Play or on the Apple App Store in either English or Spanish. Or you can text GETEMERGENCY to 90999; the emergency app is accessible so people with disabilities can use it.

FEMA (FEDERAL EMERGENCY MANAGEMENT AGENCY)

FEMA provides assistance to individuals after a disaster. Find the help you need at www.fema.gov/assistance. To locate emergency shelter, text SHELTER and your zip code (for example, "SHELTER 01234") to 4FEMA (43362). For Spanish text REFUGIO and your zip code. (Standard text message rates apply).You can also download the FEMA app for free on Google Play or on the Apple App Store, or via text messaging. On an Android device, text ANDROID to 43362 (4FEMA); On an Apple Device, text APPLE to 43362 (4FEMA).

FEMA's Individuals and Households Program (IHP) provides financial and direct services to eligible individuals and households affected by a disaster, who have uninsured or under-insured necessary expenses and serious needs. IHP assistance may include temporary housing or funds to support the repair or replacement of owner-occupied homes. To learn more, visit www.fema.gov/assistance/individual/program/eligibility. You can contact the FEMA Hotline at 1.800.621.3362. When Florida is impacted by severe weather events, www.FloridaDisaster.org may also provide assistance.

REPORT A NON-TOWER HILL CLAIM

If you have a separate insurance policy for your home or property through the National Flood Insurance Program (NFIP) or Citizens Property Insurance Corporation (CPIC) and need to report a claim, their contact information is below.

CITIZENS PROPERTY INSURANCE CORPORATION	
Call	**Online**
1.866.411.2742	via myPolicy at www.citizensfla.com

WRIGHT FLOOD			
Call	**Online**	**Email**	**Text**
1.800.725.9472	www.Wrightflood.com/claims	floodclaims@weareflood.com	727.777.7706

NATIONAL FLOOD INSURANCE PROGRAM (NFIP)
Call
1.877.336.2627 for help finding your NFIP insurance carrier.

Please refer to your policy of insurance for all terms and conditions. The above does not alter or change your policy of insurance.